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THE BATTALION

CIS changes email accounts

By COURTNEY STELZEL
THE BATTALION

As students, staff and faculty return to school for the fall semester, they may be wondering what happened to their labs, Unix, Pop and ACS email accounts over the summer. "CIS (Computing and Information Services) is consolidating the email services we provide," said Cheryl Cato, team leader of Open Systems Support for CIS.

After Dec. 31, general email services for students will not be offered from unix.tamu.edu, acs.tamu.edu, labs.tamu.edu or pop.tamu.edu.

CIS is helping students transfer these email accounts to the Neo email system, the official system for students, staff and faculty.

"This mass switching over of systems shouldn't happen again," Cato said. "It will stay on from when you're first admitted all the way up until six months after you leave the University."

The change is one example of the upgrades on campus to keep technology

services at a level competitive with other universities.

"Neo accounts are more than just a simple email account. It is also a directory service," said John Schivvis, communications manager for CIS.

Schivvis said the old email accounts are being shut down because they currently are trying to update the servers.

"In the past, it has been very confusing for students coming to the University when faced with selecting an email service. We offered the service from various platforms, and technological differences made available resources and access methods different for each one," Cato said.

CIS officials say the Neo system provides easier access than other email systems used in the past.

"For one thing, the account activation process is much simpler than it was in the past," Cato said.

"In addition to general email services, Student Financial Services uses Neo to deliver Aggie Bucks statements each month. We also have the capability with

this system to reach a large audience quickly or a specific targeted group," Cato said.

For example, a class roster function allows professors to communicate with students enrolled in their classes through the Neo system.

Cato said all students, staff and faculty have an account available to them, but all have been claimed.

"Approximately 60 percent of the accounts have been activated [for Neo]," Cato said.

Students who are having trouble setting up a Neo account or switching to their current email account to that system can visit Help Desk Central, which is located in the Teague Building, or call 845-8300.

"We're really the nerve center for the campus," Schivvis said. "We answer questions via our phone line 24 hours a day, seven days a week, 365 days a year."

In addition to this phone service, Help Desks, located in all computer labs, can assist students, staff and faculty with questions they may have.

ROUTES

Continued from Page 1B

Bus Operations will run 12 off-campus shuttle routes and six on-campus shuttle routes during Fall 2001. Because of the transportation fee, students no longer need to purchase an off-campus bus permit.

On-campus routes include Cotton Bowl, Bush School, Replant, Bonfire, Yell Practice and 12th Man. Off-campus routes include Reveille, Center Pole, Excel, Howdy, Aggie Band, Aggieland, Texas Aggies, Elephant Walk, Fish Camp, Hullabaloo, Ring Dance and Gig 'Em.

Jackson said students will not be required to show their student identification card

daily but randomly during the semester.

"We wanted to have some immediate benefits for both on- and off-campus routes," Jackson said. "This year, we are not going to ask faculty and staff to pay for bus passes, nor are we going to ask students for their ID cards every day."

The Howdy route, a revised off-campus route this fall, is tentatively scheduled to feature a park-N-ride stop at Post Oak Mall. Jackson said Post Oak Mall has not responded to his requests for the stop.

"I have not heard anything from the mall, unfortunately," Jackson said. "However, we are planning on running the new park-N-ride route with a couple of modifica-

tions so we do not enter the mall parking lot with our buses. I am confident this will happen, just not before the first day of school.

Bus services are scheduled to run regularly from 7 a.m. to 12 a.m. Monday through Thursday and 6:30 a.m. to 7:30 p.m. on Friday. Weekend service will be offered on a more limited basis from 8 a.m. to 6 p.m. The early morning service will be offered to accommodate students traveling to Blinn College, Jackson said.

"This should allow those who want to ride the buses to get to campus via one of our routes, across campus to the Reveille stop and out to Blinn before a 7:30 a.m. class," Jackson said.

This fall, students living on

campus will be offered Dining and a Movie, a service that provides routes picking up students with stops off campus on Thursday, Friday, Saturday and Sunday. The route will pick up students in the Triangle area on campus and drop them off at the Kona Ranch area, the Dillard's side of Post Oak Mall, Sam's Wholesale Club along Highway 6, Cheddar and Albertson's on University Drive and at Chili's on Texas Avenue. The service will run from 6:30 p.m. to 2 a.m., tentatively, on weekends of away football games.

For more information, visit the Bus Operations Website at <http://busops.tamu.edu>. Information and maps of on- and off-campus routes are available in the PTTS office at 118 Koldus.

www-busops.tamu.edu

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Going TO

	Reed Olsen The Rec	Zachary	Kleberg	Wehner	Bush School	Commons	Fish Pond	MSC/ Rudder
Reed Olsen The Rec	ATM	Bonfire Yell Practice Replant	Bonfire Yell Practice	Bonfire	Bush Shuttle 12th Man	Replant Bonfire	Bonfire Yell Practice	Yell Practice Replant Bush Shuttle
Zachary	Yell Practice Replant Bonfire	ATM	Yell Practice Replant Bonfire	Yell Practice Replant	Yell Practice to Bush Shuttle @ Reed Arena	Bonfire	Replant	Bonfire
Kleberg	Yell Practice Replant Bonfire	Bonfire Yell Practice	ATM	Bonfire	Bush Shuttle 12th Man	Bonfire Replant	Bonfire Yell Practice Bush Shuttle	Yell Practice Bush Shuttle
Wehner	Replant Yell Practice 12th Man	Bonfire Cotten Bowl	Replant Yell Practice 12th Man	ATM	12th Man	Bonfire Replant	Bonfire Gig'Em Cotten Bowl	Cotten Bowl Gig'Em Replant
Bush School	Bush Shuttle	Bush Shuttle to Cotten Bowl @ Fish Pond	Bush Shuttle	12th Man	ATM	Bush Shuttle to Replant @ Kleberg	Bush Shuttle	Bush Shuttle
Commons	Bonfire	Replant	Bonfire	Bonfire Replant	Bush Shuttle to Replant @ Kleberg	ATM	Replant	Bonfire
Fish Pond	Replant Bush Shuttle	Yell Practice Cotten Bowl	Bush Shuttle Replant	Replant	Bush Shuttle	Bonfire	ATM	Foul Weather ONLY Ride Bonfire
MSC/ Rudder	Bonfire Bush Shuttle	Yell Practice Cotten Bowl Replant	Bonfire Bush Shuttle	Bonfire Replant Yell Practice	Bush Shuttle	Replant	Yell Practice Cotten Bowl Bush Shuttle	ATM

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