Thursday, November 12, 1992



The Food Chain

by george



charac

By Clay Welch



Wiretap laws forbid phone service Commission votes against offering Caller ID for home use

THE ASSOCIATED PRESS

AUSTIN - State wiretap laws don't allow residential customers to obtain a service that would let them know who is calling before they answer the tele-phone, the Public Utility Commission says. The PUC voted 2-1 Tuesday against Southwestern

Bell Telephone Co.'s proposal to offer Caller ID to residential customers. But the commission said cerain businesses might be able to legally use the service if telephone companies get state permission to

Bob Digneo, spokesman for Southwestern Bell, said the company has not decided whether to revise and resubmit its application to the PUC. He said the company might appeal in court or ask the Legisla-

ture to change the wiretap law. "There are customers all over the state that want he service. Thirty-six other states have the service. Anyone that's ever been interrupted by a call at home in the evening when they're trying to eat din-ner can appreciate the value of Caller ID," Digneo

Caller ID opponents include The Texas Council on Family Violence and the American Civil Liberties Union of Texas. They were pleased with the ruling.

'It's a real potential problem for anyone who has an unlisted phone number - psychologists, social workers, child protective service workers. The unlisted number becomes useless," said Suzanne Donovan

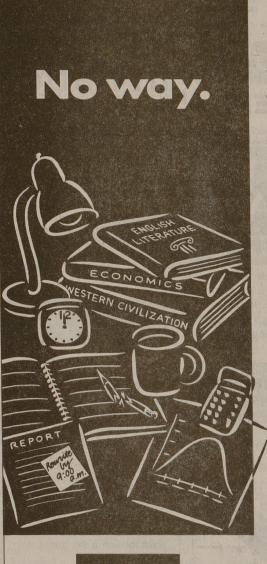
State law prohibits anyone outside law enforcement and some businesses from using a "trap-andtrace" device, which can display an incoming telephone number and other information.

The law predates the Caller ID technology, which works though a display screen hooked to a receiving telephone. The service shows a caller's telephone number and the name of the person or company the phone is listed under.

"It appears that Caller ID has gotten sucked into some kind of a legal black hole," Digneo said.

The three commissioners were split in their ruling. Marta Greytok said the service is legal and Karl Rabago said it is not. Robert Gee said it's illegal for residential customers and legal for business cus-





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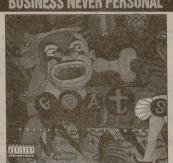
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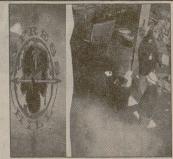


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