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Credit Cards Accepted



Think before buying, says bureau

Continued from Page 1

before they occur," he said.

"The biggest thing you can do to avert a problem is to think."

Before business transactions are made, consumers should know:

- who they are doing business with,
- how they can contact the company in the future,
- what the charges are and
- the company's refund policy.

Lightfoot said he encourages anyone with an inquiry or complaint about a company to call the bureau.

The bureau cannot recommend, endorse or approve a company, but it can give a satisfactory or unsatisfactory report.

If the company is not in the Bryan bureau's jurisdiction, callers can be put in contact with other bureaus across the United States.

Mary Dorst, public affairs specialist in the citizens assistance center of the attorney general's office, agreed with Lightfoot.

Dorst believes consumers should request a written contract before sending in their money.

"We've had recent calls about giveaways where you send money and get a prize, or send money and get a loan," she said. "You need to get something in writing."

The consumer affairs division of the attorney general's office must receive a written complaint about a company before it investigates.

After a complaint is received, investigations are made on the basis of how many complaints are received about a certain company, the nature of the complaints, whether the office has jurisdiction to investigate the company and other factors.

However, it often takes a long time to determine whether an investigation is necessary.

"Unfortunately, some people get taken before an investigation is made," Dorst said.

Dorst advises consumers to think carefully before sending their money into a company they don't know about.

"Don't get carried away with the moment she said. "Use common sense."

M SCONA C Presents:

The United States: Facing the Challenges of a New World

Discussion on International Trade:

Mr. Hiroki Sakamoto Japanese External Trade Organization
Dr. J. Bryan Collester Principia College

Mr. Scott Grant International Resource Center

Dr. Gunnar Nielsson School of International Relations, USC

Friday: February 14, 1992
1:30 pm Rudder Theatre

Recent rash of fires irritates officials

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to prevent arson from happening again.

Monday the trash cans were removed from the inside of the breezeways and sprayed with a fire retardant and placed on the outside corners of the breezeways, Mead said.

Thursday night a fire safety meeting was held for residents of Keathley, Fowler and Hughes Halls.

The Texas A&M University System Health and Safety Office

sponsored a video entitled "How fast it burned."

The video demonstrated that rooms can be consumed by fire in three minutes.

Richard Bishop, safety and health technician for A&M, said at the meeting that setting fires is a common occurrence on campus.

"At Aggieland setting fires seems to be good bull," he said.

"Any fire setting is wrong. Bonfire is enough fire for everyone," he said.

After the meeting students expressed disapproval over the inci-

dent.

"We were pissed," Fowler resident James Trewin said. "People could have been hurt."

The fire was "bad bull" especially since the trash cans were close to the exits, Fowler resident Heath Cleaver said.

Resident directors and resident assistants are still looking for anyone who may have seen something the night of the fire.

"I do have a couple of leads," Scott said. "I will be following up on them in the next couple of days."

Ukrainians have right to weapons, adviser says

Continued from Page 1

another underscoring their right to form separate armies.

Still another reiterates commitment to keeping strategic forces under united control, but would commit the republics to joint command of all conventional forces.

"I dream about an army that won't have to think about its bread, won't think about when it will live, what it will wear and what it will eat," Yevgeny Shaposhnikov, the interim commander of the military, said after the meeting.

"If the state needs this army, the state should take care of it," he said in an interview with Russian television.

The working group, presided over by Shaposhnikov, apparently failed to resolve details about the size, type and command of joint forces.

And they skipped discussion entirely of the Black Sea fleet, which both Russia and Ukraine lay claim.

Nikolai Mikhhalchenko, Ukrainian presidential adviser said: "The fact that Ukraine contributed some 30 percent of the military budget of the former Soviet Union is not being taken into account."

"They do not accept the Ukraine is entitled to an equivalent share of the weaponry."

Yeltsin's aides turned up the heat Thursday, saying the president was ready to sign a decision sometime after Friday to create a Russian military force.

M SCONA C Presents:

The United States: Facing the Challenges of a New World

Mr. Frederick McClure Director & Member of the Management Committee First Southwest Company & Former Assistant to President Bush on Legislative Affairs

Saturday, February 15, 1992
Rudder Theatre
10:30AM

Customers oppose survey results

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findings to the public.

The survey did not ask about the issue of charging customers for each cable outlet in their home whether or not the outlet is being used. Several TCA customers expressed their opposition to this charge.

Eltine said, however, the Gallup Organization itself is a sound organization.

"They are perceived as very reputable," Eltinge said. "They make a reasonable effort to get a high response rate."

Rice said since the government allows TCA so much freedom, they are able to increase their profits tremendously.

"TCA's rates will be what the community can bear," he said.

Rogers said he feels the survey is very close to what subscribers think about TCA.

"We do have some things to work out," he said. "We're not perfect."

Rice, however, said he and other local customers of TCA who presented a petition at the Feb. 6 public hearing would like another cable company to compete with TCA.

"When we had two companies before, we did not have the installation charges we pay now," Rice said. "I think I'm being ripped off."

Results of the survey were presented in a public hearing held Feb. 6 concerning the future of TCA Cable. The Gallup survey concluded the following:

- Eighty-eight percent of the respondents were opposed to a higher franchise tax if it meant higher monthly cable bills.
- Almost 90 percent of the respondents rated their picture quality as excellent or good. Ten percent rated the quality fair, and two percent rated it poor.
- Ninety-three percent of the respondents said they had

experienced no billing problems over the last year. Of the five percent who had experienced such a problem, roughly two-thirds were satisfied with the resolution of the problem.

- Almost one-third of the respondents said they had contacted a customer service representative at TCA within the past year.
- Eighty percent of the respondents said "no" to the idea of funding a local community access channel if it meant higher monthly rates.
- Thirty-two percent of the respondents said their cable service is better now than three years ago; six percent said it is worse than three years ago. Forty-seven percent said their cable service is about the same as it was three years ago.

The margin of error for the survey was 4.9 percent and consisted of 400 respondents interviewed by telephone in January.

County, A&M report no anti-Semitism

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"I also need to say that part of the reason numbers have gone up is that more people are aware of what we are doing at ADL and are feeling more comfortable in reporting," she added.

Operation Desert Storm brought a rise in incidents from January to March of last year, Harberg said.

"This was really sad, as Jews are not even a part of that area," she said.

Nationally, there was also an increase of anti-Jewish incidents on college campuses reported by the ADL.

According to a member of the Hillel Student Association, there has not been a problem on the Texas A&M campus.

"There has not been any real problems here," said David Garner, president of Hillel.

"UT was having trouble with some demonstrations, but nothing much here."

Brazos County had no reports of anti-Semitic acts last year, according to the Brazos County Sheriff's Office.

Harberg said the trend in anti-Jewish activity is a problem for everyone.

"When any minority group is being discriminated against then all minority groups have trouble," she said.

A Texas A&M Council decision on Wellborn Rd. Christi Ross major, present signatures of Br protesting the College Station. The petition asking decision. Ross gathered council abandon

Medical college sets higher goals

Continued from Page 2

ties like A&M," DeVaul said.

"We want to hire a few leaders in research and focus on making some real breakthroughs in medicine," he said.

A&M's College of Medicine takes great pride in its small class size and committed faculty. Only 48 medical school applicants are accepted into A&M each year,

which allows for enhanced individual training.

"We have a fine institution and committed faculty who think it's a privilege to teach students," DeVaul said.

With the newly acquired status of a Health Science Center, the Texas A&M College of Medicine has set several goals. Through curricular efforts, the college is concerned with promoting leader-

ship in its students for future generations.

In addition to leadership, the A&M College of Medicine has become preoccupied with ensuring that they produce competent physicians.

"We have lost sight of the importance of physicians doing the right thing and taking on issues on behalf of the patients they serve," DeVaul said. "Today there is more

of a business concern."

As a medical doctor himself, DeVaul would like to see the emphasis in the medical field return to the care of the patient as an individual.

He said these goals, along with enhancing involvement in research, may be possible as a result of the refined status of the Texas A&M University Health Science Center.

TENSION HEADACHE?
Individuals with moderate to severe Tension Headaches wanted to participate in a 4-hour headache relief research study with an investigational medication in tablet form. Flexible hours. \$75 incentive for individuals who are chosen and complete the study. Daily, till 6:30 776-0400. Weekends 361-1500.

HIGH BLOOD PRESSURE STUDY
Individuals either on or off high blood pressure medication needed to participate in a high blood pressure research study involving an investigational oral medication and an investigational intravenous medication. \$600 incentive paid to those chosen to participate upon completion of the research study.

ASTHMA STUDY
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FORECAST

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