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The Battalion is a non-profit, self supporting newspaper operated as a community service to Texas A&M University and Bryan-College Station.

The Battalion news department is managed by students at Texas A&M University in the Division of Student Publications, a unit of the Department of Journalism.

Opinions expressed in The Battalion are those of the editorial board or the author, and do not necessarily represent the opinions of the Texas A&M student body, administrators, faculty or the A&M Board of Regents.

Comments, questions or complaints about any of the editorial content of the newspaper should be directed to either associate editor at 845-3313.

**Subscriptions**

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**BATTIPS**

The Battalion encourages its readers to contribute story ideas and suggestions by calling BATTIPS, The Battalion's phone line designed to improve communication between the newspaper and its readers.

The BATTIPS number is 845-3315.

Ideas can include news stories, feature ideas and personality profiles of interesting people. Readers also are encouraged to offer any other suggestions that could improve the newspaper.

# State & Local



TED W. ALBRACHT/The Battalion

**Come and get it!**

Dr. Earley, small animal intern, plays with his chocolate labrador during a work break by a construction site at the College of Veterinary Medicine.

## EMS work rewarding, chief says

By John Lose  
The Battalion

The chief of Texas A&M's Emergency Medical Services enjoys his work, but hesitates to call it a "fun" job.

"I enjoy the opportunity to help people, and getting out and interacting with students," Dudley Wait says. "The fast pace is exciting, but sometimes people look at you a little weird when you describe a job like this as being a lot of fun."

Wait says a person can literally walk in off the street and become a member of the emergency care team, just like he did six years ago.

"We have a lot of people who come in with no training at all," he says.

To become involved in EMS, a student would first join a student organization called the Emergency Care Team.

"The first semester you would undergo CPR and standard first-aid training," Wait says. "After



RICHARD S. JAMES/The Battalion

Brian Bersano, a junior biomedical sciences major, takes a call in the

EMS dispatch room in the basement of A. P. Beutel Health Center.

being certified in those areas, you would be able to undertake emergency medical technician's training and then begin working for the EMS."

New team members begin by dispatching calls for the EMS to better learn how the team operates and also what personnel and equipment are needed for certain kinds of calls.

They move up to working in a third-person position in an ambulance, and then as ambulance

drivers or operators. After certification as an EMT, serving as a driver or operator, and a few more classes, the person can be certified as an EMT-intermediate and then an EMT-paramedic.

"What you learn in the classroom and what you learn on the street are a little different," Wait says. "So we really try to train people long and hard to make up

See EMS/Page 6

## B-CS adopts A&M hospitality training program

By Karen Praslicka  
The Battalion

"Howdy!" might soon be heard not only across Texas A&M, but also throughout Bryan and College Station in an effort to increase community hospitality toward visitors through the Hospitality Training Program beginning this month.

This is the first time the three-

year-old program has been used in the community with a large, organized group of local participants.

A&M's Department of Recreation, Parks and Tourism developed the program after working with a state-wide task force two years ago.

The task force found that there was a desire by service-industry businesses to train their employees to increase the quality of ser-

vice they provided.

Service industries include hotels and motels, restaurants, convenience stores and department stores.

Su-

sanna Copperrnoll, state-wide coordinator of the program, said members of the A&M

department realized they did not have the resources to train all service employees in Texas, so they decided to develop a program to train instructors across the state to teach managers and employees in the service industry in their own communities.

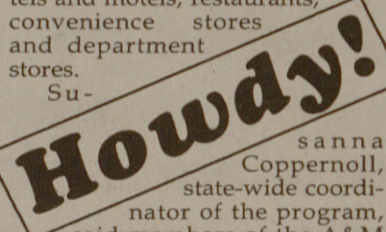
"We've trained people as far west as El Paso, as far south as Padre Island, as far north as Amarillo and as far east as Texarkana," she said.

The program is promoted in different cities through visitor bureaus, county agents and chambers of commerce.

Copperrnoll said the idea of the program is for the participating city to enhance the quality of service available, and become a friendlier community to live in and visit.

"When you provide better ser-

See Training/Page 8



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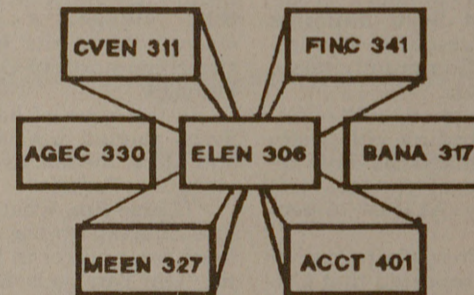
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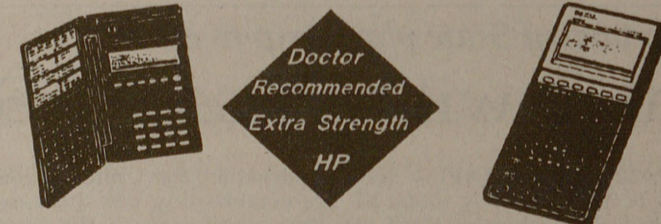
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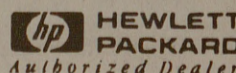
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