

Flying passengers rank American 1st

red airline, is concerned about the kind of service travelers are

getting on the ground. A survey of the organization, based in Dallas, composed mostly of business travelers indicated passengers expected improve-ments in service and the airline personnel's attitude.

"It's not service in the air but on the ground that needs improving," said Harold Salfen, executive director of consumer affairs for the association.

He said members most often complained about lost luggage, time delays and poor seat assignments.

United Press International He said the poll indicated job coping with the problems DALLAS — The 110,000- members of the consumer caused by the strike," the member International Airline group, most of whom average spokesman said. Passengers Association, which 20 flights a year, were not so

In the group's rankings of the airlines, American topped the second-place finisher, United, by a 19 percent margin. Amer-ican, which earned a \$47.4 million profit last year, and thirdranked Delta were the only airlines on the list that made a profit last year.

A spokesman for American said the poll reflected the fact the airline coped well with the strike by the Professional Air Traffic Controllers Organiza-

"It was a very difficult situation, but obviously we did a good

The cornerstone of our marketing strategy in this dereg-ulated atmosphere is to offer good service

Trans World Airlines ranked fourth, followed by Continental, Eastern, Braniff, Western, Pan Am and Northwest

Members picked Eastern as most-avoided the the most-avoided airline, although it was also in the top 10 of the preferred airlines. Braniff was the second most avoided airline. The company lost \$160.6 million last year.

Salfen said Braniff was have ing difficulties when the questionnaire was distributed last September, shortly after PAT-CO members walked off the job. "Braniff went through a very trying period. Some flights had to be canceled," he said. "I think if we took a survey now in Dallas. a lot of people would say (they prefer) Braniff."

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ATLANTIC payers also will nix costly schemes to ship East Texas wa-ter to the arid western plains. THE BORDER ersal - RKO Picture Texas doesn't see a water crisis,"

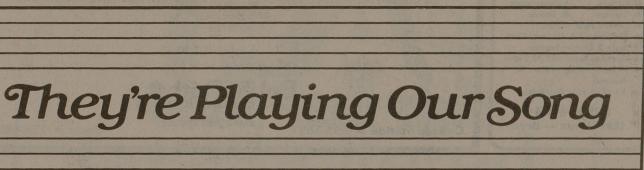
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Applications for both projects will be available March 21 in the MSC Travel cubicle, Room 216 of the MSC. Interviews will be held March 29-April 2.

If you are interested in these cultural exchange experiences, contact Theresa Chiang, Program Advisor at 845-1514.

likely taxpayers would back a gress ordered Nebras bled project United Press International likely taxpayers would back a TEXARKANA — The Texas plan to import water a great dislawmaker who sponsored key tance water development legislation "It is too costly just to get the that failed last year believes taxwater from East Texas to Dallas,

much less any farther west.' The comment by Howard, a member of the governor's Wa-ter Plan Task Force, echoed those of other East Texans. A The public and most of

state Sen. Ed Howard of Texar-kana said Tuesday during the first in a series of public hearings to develop an integrated state-East Texas and Arkansas for use on the western plains. An integrated statewide plan

sor of a constitutional amendis being sought in part because of findings disclosed in the rement to divert future treasury surpluses to a water develop-ment trust fund. The amend-ment was overwhelmingly defecently completed High Plains Study Council draft report.

ated at the polls. "The public can't afford to The report confirmed earlier studies that water was running wait until the tap runs dry," he out of the Ogallala Aquifer, said. "There must be a plan, which includes I.2 million acres especially with federal money in Texas and is the world's largest, much faster than it was "But I personally feel it is un-In addition to Texas, Con-

Not with my husband aide, but welfare offic

United Press International WAUKESHA, Wis. — The young aide at the Social Services Department asked a pregnant young woman applying for iddingal unifer and the social Services Department asked a pregnant young woman applying for

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Dawn Wells ★ Richard Ryder Thursday, April 1 at 8 p.m. • Rudder Auditorium Tickets available at MSC Box Office or

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