

OPINION Creative listening:

a dangerous game

A mother makes her weekly phone call to her child at college. "Are you coming home this weekend?"

"No, Mom, I'm going to study." "Oh good, you'll be home 'til Sunday."

That's creative listening.

Another instance — dangerous on a national scale — was explained by a pollster at a national convention of college students last week. In his example, the country and the companies involved were losers.

Nicholas Tortorello, who worked for opinion researcher Lou Harris during the first oil crisis in 1974, said he was involved in polling for General Motors and Ford Motor Co. Gasoline lines in parts of the country were long, and people were concerned about their gas-guzzling cars. Tortorello found Americans wanted small cars, but were scared of them. The cars couldn't survive a crash, they thought.

So the polling firm advised GM and Ford to push their economical cars and stress safety features.

But GM refused to believe the poll, Tortorello said, and continued the same ad campaigns — for big cars. GM also dropped Harris as its polling firm.

Ford, on the other hand, heeded the advice. The company changed its advertising for the Pinto — but didn't change the fuel system.

Thousands of Pintos were sold on the advertised safety features, but then one exploded on the "60 Minutes" TV show in living, dying color.

And Ford, like GM, lost out to imports in the small car

Creative listening didn't work.

the small society by Brickman LET'S GO, MENSCH -IT'S TIME TO PLAY SANTA CLAUS TO THE MERCHANTS AGAIN -11-26 BRICKUST

THE BATTALION

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VIEWPOINT

THE BATTALION TEXAS A&M UNIVERSITY NOVEMBER 26, 1979

George Bush gaining politically BRODER by imitating part of Jimmy's style

ORLANDO - Ronald Reagan won the Florida Republican convention straw-vote, and John Connally finished second. But it was George Bush who surprised and impressed the political professionals by finishing a strong third, only 74 votes behind Connally among the 1,326 delegates.

It was the latest demonstration of what may be the most under-reported significant fact of the GOP presidential race. As almost every strategist for the ten Republican candidates would affirm, George Bush has made better use of 1979 than any of his

Indeed, the only two GOP contenders who have done what they set out to do this year are Bush and Reagan. It would not surprise many astute Republican insiders if they proved to be the finalists in next year's

Reagan accomplished his goal simply by staying out of trouble, holding his lead during a long period of noncandidacy, and broadening his already impressive base of

support.
Bush did what he said he would do on the day he announced, namely, "do better than you (in the press) expect me to do in every test that comes along."

He has done that by building the best

non-Reagan organization in New Hamp-shire, Iowa, Maine and other early dele-

gate-selection states, winning the convention straw polls in Iowa and Maine, and showing strength rivaling Connally's in Florida — where Connally had concen-

trated his campaigning and Bush had not. Connally has raised more money and drawn more publicity than his fellow Hous-tonian, Bush. But Connally has failed so far in his big test — overcoming the suspicions of Republicans about his party-switching and personal character. An NBC-Associated Press poll of Florida Republicans shows Connally's trust-to-distrust ratio is 2-1, while Reagan's is 9-1 and Bush's almost 7-1. Private polls show the same high "negative" elsewhere for Connally.

As for Sen. Howard H. Baker, Jr., who still leads Bush by a wide margin in the public-opinion polls, his neglected campaign organization switched managers again last week. He is so far behind organizationally that there is growing doubt whether he will challenge seriously, or fall back into the overcrowded category of short-term Republican also-rans.

Bush did what he did by copy-catting the tactics Jimmy Carter employed four years

ago. He has worked full-time, out of the glare of national publicity, at organizing the states that choose their delegates early. Like Carter, he has used living-room meetings, where he, his wife or one of his sons have been present, to build a network of volunteers whose commitment is not lessened by the fact that most of them knew nothing of George Bush when 1979 began.

Bush has pursued that strategy, because he understands, as Carter did, that making such living-room conversions is the key to success in this kind of nominating system.

But if his tactics ape Carter's, there is one basic difference in their status. George Bush is as much of a respected insider in the Republican establishment as Jimmy Carter was a skeptically viewed stranger to the Democratic power-structure.

As a former congressman, national party chairman and official in the Nixon and Ford administrations, Bush has a network of personal friendships that spans the ideological range of the GOP from Rep. Pete McCloskey of California, who challenged Richard Nixon as a "liar" in the 1972 primaries, to Dean Burch, who defended Nixon from the White House with the left days of 1074. White House until the last days of 1974.

It was Burch who introduced Bush to he conservative Floida convention delegates as "a man of universal acceptance and unsullied reputation, a man in his physical prime, a man for the Eighties." Bush himself is conservative in his physical bush such as a superior of the self is conservative in his economics, hardline in his foreign-policy views, but is link-ed by family background and education (Greenwich, Kennebunkport and Yale) to the party's affluent, progressive eastern wing as well.

It is far too early to compute Bush's winning the nomination tests are still ahead. His views been subjected to serious scriting press or rival candidates. His spe ing — though vastly improved year's living-room practice—is which he is only now gaining person

He remains an unknown to the public, although that condition certain to change dramatically in two months, when the Iowa a Hampshire contests will likely cate into prominence. But his two lo for the Senate in Texas have left the reputation — deserved or abbeing a candidate who has a hardining a lead or responding to a stiffer

Reagan will not be easily disked far, Bush has avoided challenging ctly and Reagan has seen no need undercut Bush. All that is still

But Bush is on the verge of bur "George Who?" question, as Carlet "Jimmy Who?" four years ago. The he set out to do, and that is what m — in the eyes of the party pros-who has gained the most from ! (c) 1979. The Washington Post Come

SEX DISCRIMINATION SUIT

Vienna treaty calls for embassy protection

Ayatollah ignoring legalities open to him TPEA

Iran and the United States are bound by three international conventions and one bilateral treaty that were designed to protect the immunity of diplomatic and consular personnel. The most explicit is the Vienna Convention on Diplomatic Relations, formulated in 1961 at a United Nations conference and signed by all nations.

It opens with the statement that "peoples of all nations from ancient times have recognized the status of diplomatic agents." The safety of diplomats is express-

ly addressed in Article 29: "The person of a diplomatic agent shall be inviolable. He shall not be liable to any form of arrest or detention. The receiving state shall treat him with respect and take all appropriate steps to prevent any attack on his person, freedom or dignity.

When a nation believes that a diplomat has abused this protection by conduct offensive to the hosts — when an embassy, in the Ayatollah's words, has become a "nest of spies" — two remedies exist. The

host country can declare diplomats persona non grata, and order them expelled. It can also turn to an optional protocol to the Vienna Convention, which obliges signatories to submit any disputes to the Inter-

national Court of Justice at The Hague.
These legal formulas obviously meant little to the Ayatollah at the start of the current confrontation. But they were well understood even by the Iranian government he had appointed and which resigned when he refused to let it protect the Amer-

ican Embassy in Tehran. Respect law continues to protect all Iranian mats in the United States. And its mats in the United States. And it opposing even nations sympathetic to Irans of strike. tages to press a grievance against that no stitled States. The trick now is to end (the Ayatollah) to submit his against the Shah and the United States. the World Court — as soon as the To ing hostages are freed.

The New York Times

DICK WEST New energy source is being wasted NEW Iran may have to ration II S. for Iran may have to ration U.S. flags

United Press International WASHINGTON — Just about every night on television this past fortnight there have been scenes of Iranians burning American flags in front of the U.S. Embas-

sy in Tehran.

All of which has made me realize just how much my mind has been affected by the energy crisis.

So conditioned by fuel shortages have I become that televised shots of Iranians burning American flags aroused my conservation instincts as well as my animus.

No precise figures on the amount of energy derivable from flag combustion are available. I would estimate, however, the Iranians have wasted enough this month to heat a city the size of Cincinnati for 24

Iran is fuel-rich, of course. It exports, as we know, vast amounts of surplus pet-roleum. Even so, it cannot completely escape the deletrious consequences of let-

ting so much energy go up in smoke. On the tube, at least, flag smoke appears loaded with pollutants. What those embassy demonstrations might have done to the air quality index in Tehran can only be

As I was watching a demonstration the other night, I fell to wondering whether Iran is a flag-producing nation or whether it must import the banners the radical stu-

dents burn. If the latter, there must be concern among Iranian leaders as to whether the supply lines are dependable and whether a

Thus far, I have seen nothing to indicate the ayatollah has ordered any programs to make Iran less dependent on foreign flags. It seems unlikely, however, that so small a country could continue to consume flags at current rates indefinitely

At some point soon, I look for the Iranian government, or what passes for a government in Iran, to resort to flag rationing.

Even then, the shortage is almost certain

to drive up the price beyond what the average Iranian student demonstrator can afford.

Apart from the pollution and inflationary aspects of flag burning, it should be borne in mind that the current rampage in Iran coincides with a return to veil wearing by

many women in that country.

Cloth used to make flags obviously could be used to make veils, and vice versa. So unless there is a sudden outbreak of veil burning, the supply problem is bo

become ever more pressing.
I'm not suggesting the United Sta to do anything about this as longas lo are being held. But if at some future America should wish to cool the revolution ary fervor in Iran, a flag embargo co the answer. Without some other co flags to incinerate before the tele cameras, those student radicals mid come dispirited enough to go back to

THOTZ

By Doug Graha

