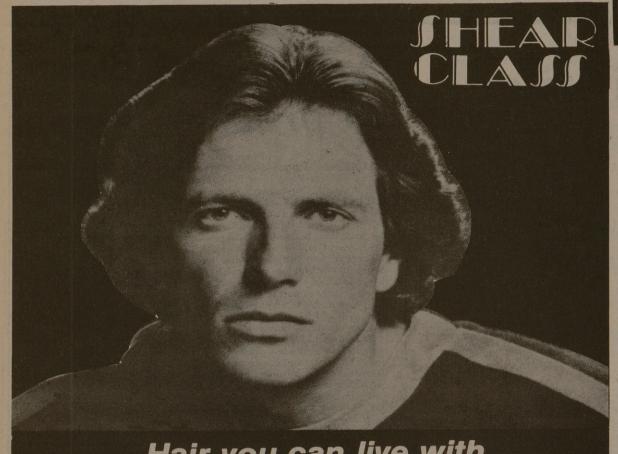
THE BATTALION TUESDAY, SEPTEMBER 18, 1979 Page 6



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# **Budget** cut gives bureau more work

### **By DEBBIE NELSON**

Budget cutbacks to the Texas attorney general's office could double the workloads of Better Business Bureaus and save taxpayers \$200,000 a year, Leroy Balmain, executive director of the Brazos Valley Better Business Bureau said Friday.

Since Sept. 1, Balmain said, the attorney general has referred all consumers' complaints to the Better Business Bureaus in their areas. Only those complaints from areas without a Better Business Bureau will be handled by the attorney general

The Better Business Bureau, a non-profit organization funded by businesses which are members, offers a free arbitration service to set-tle consumer complaints. The bureau also uses its files to advise consumers on the reliability of businesses

The Better Business Bureau's job is to help the consumer and the businessman reach a settlement. The arbitration service settles most disputes within two weeks and

saves high court costs, Balmain said.

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all beer is truly a distinctive product of uncompromised quantum We use only the classic all natural ingredients to brew Erland

two row select barley for an unusually rich mellow character that as blended for a subtle accent, pure yeast and crystal dear wat langer is uncommonly good beer ... the absolute finest we tron

Many times a consumer complains about a business transaction when there is not a justifiable com-plaint, he said.

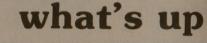
Before arbitration, both the consumer and the businessman sign an agreement to abide by the arbitrator's decision, Balmain said. Then an arbitrator, chosen from a group of community volunteers, hears the case. His decision is binding by law. "This is the best way to settle a

misunderstanding between a business and a consumer," Balmain said. The consumer's case is settled quickly, and usually in his favor; the business avoids adverse publicity from a court battle; and the attorney general has more time to concen-

trate on larger issues. So far, the BBB has a 93 percent success rate in settling the 20-30 cases it handles each month, Balmain said. The bureau also handles hundreds of phone inquiries each month from its nine-county area. Balmain doesn't know how his

bureau will be affected by the attorney general's new policy, as it is has only been in effect for two weeks. If it doubles his caseload he said,

it means he will just have that much more work to do



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AGGIE ( MICROBIOLOGY CLUB: Two films will be shown on Indust Microbiology at 7:30 p.m. in Room 101, Agronomy

INTERNATIONAL FOLKDANCERS: Recreational folkdanc and instruction from 7:30-10 p.m. in the MSC

AGRICULTURAL ECONOMICS CLUB: New members freshmen are welcome to the organizational meeting at 7:30 p. in Room 108, Harrington.

ASSOCIATION OF BIOENGINEERS: Will hold a business me ing at 7:30 p.m. in Room 404, Rudder.

ROADRUNNERS: Will meet for their 'Fun Run' at 8 p.m. on front steps of G. Rollie White Coliseum.

A&M WI AMERICAN NUCLEAR SOCIETY: Anyone interested in nuclear energy is encouraged to attend the meeting at 7:30 p.m. in for 103, Zachry. PHI DE

AGRONOMY SOCIETY: Dr. Frank Calhoun will speak on tro soils and crops and of his experiences in the tropics at 7:15 p.m. Room 103, SCSE.

AMERICAN SOCIETY OF MECHANICAL ENGINEERS: D Kettleborough will speak on 'Solar Assisted Air Conditioning 7:30 p.m. in Room 102, Zachry.

SADDLE & SIRLOIN: A canoeing presentation will be featured a p.m. in Room 115, Kleberg. DECISIO and se sored

WATER SKI CLUB: Preparations for TAMU Intercollegiate nament will be discussed at 7 p.m. in Room 501, Rudder.

YOUNG AMERICANS FOR FREEDOM: 'Big Government or dividual Freedom' and a film with Ronald Reagan will be shown 7:30 p.m. in Room 502, Rudder.

TABLE TENNIS CLUB: Will have the first general meeting at 72 FINANC p.m. in Room 256, G. Rollie White. Rudde

DANCE ARTS SOCIETY: Beginning and intermdiate tap di classes will be held at 7 p.m. in Room 266, G. Rollie White CHEMICAL ENGINEERS: Membership meeting for new and

turning chemical engineers at 7:15 p.m. in Room 102, Zachry ALPHA PHI OMEGA: Will be surveying campus needs with qu

'JOURNI tionnaires today at the MSC, Sbisa and the Commons. AUDIO ENGINEERING GROUP: Dr. William L. Beasley ARTS AN speak on 'Basic Troubleshooting Techniques for Amplifier Receivers' at 7:30 p.m. in Room 223-B, Zachry.

HARRISON COUNTY HOMETOWN CLUB: Will meet at p.m. in Room 604, Rudder

MINORITY AND WOMEN STUDENT CAREER EMPHAS ALPHA DAY: Sponsored by the Amoco companies, whose represent will be present to speak to students in engineering, geophy PEACE ( geology, chemistry, physics, mathematics and computer science

STUDENT DIETETIC ASSOCIATION: Will meet at 7 p.m. Room 126 (faculty lounge), Kleberg Center.

AGRICULTURAL ENGINEERING SOCIETY: Hamburgerfry membership meeting for new and returning Agricultural in neers at 6:30 p.m. at the Power and Machinery lab on wester BRAZOS MEN'S I

MARKETING SOCIETY: Will hold its first official meeting at p.m. in Room 226, MSC. There will be a guest speaker. DANCE

WOMEN'S LACROSSE CLUB: Will meet at 6:30 p.m. on the field bleachers. Anyone interested in joining should attend. EXXON CORPORATION: Will have an open house to let engin

DEADLI ing students talk with members of its recruiting team at 7:30 p tourna dhouse at the Aggieland Inn. CAMPUS

AMOCO COMPANIES: Will sponsor a minority and women stu career emphasis day to introduce students to all levels of ca opportunities with the Amoco companies. Representatives of OUTDO companies will be in Rooms 230-231 of the MSC from 9 a.m. 4:30 p.m. cont'd

Dallas apartment fire cause Age about \$3 million in damag spe

were brand new and unoccu **United Press International** DALLAS — A "suspicious" five- The dispatcher said the new alarm fire at a complex of luxury plex featured wooden shingk apartments forced the evacuation of the e roofs which hel residents and caused estimated spread quickly. damage of up to \$3 million, fire officials said.

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Come taste what a hundred and thirty years of brewing tradition and a lifetime of dreams have given us...Erlanger. A beer brewed solely for taste.

Erlanger's rich, brewed with Klages Barley and Hallertau Hops. It's uncommonly smooth and full-bodied. And it brings together everything we've worked and hoped for in our finest beer.

It'll be a bit more expensive than most, and available only in bottles, but here at Jos. Schlitz, that's the only way we could bring Erlanger to you. early Sunday morning, however, strong suspicion of arson. Thelped contain the blaze at the heard some reports that just Peppermill apartment complex. No it of suspicious origin. injuries were reported.

Nearly 100 units were damaged," a fire department dispatcher under control at 3:30 a.m. reported. "Sixty-four were totally destroyed and 32 were partially burned. Some of the apartments have been uncontrollable.

'There's a strong suspicion son," he said. "The investiga ig heart. A spokesman said calm weather out there right now but the The org ctivities f

Many residents had

evacuated but the fire was p s Hallowe If it had been windy, how The expe one firefighter said the blaze n the grou ble becau

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