

Apartment deposits concern BBB

By CINDY TABER
Staff Writer

The most common complaint handled by the Better Business Bureau of Brazos Valley concerns the return of apartment deposits.

The bureau receives 50 to 75 complaints monthly, said LeRoy Balmain, executive director of the local bureau.

The local bureau, downtown in the Varisco building, began operations here four years ago. It is now celebrating BBB week.

Balmain said that many students have been able, through mediation or arbitration, to retrieve their deposits.

However he added, "It's a two-way street. Some students are not good housekeepers, so it's not always the apartment complex that's wrong."

The local bureau has 400 members of a possible 900 businesses in the Brazos Valley. It receives over 1,000 calls a month from persons requesting information about and filing complaints against businesses, Balmain said.

The bureau has on file the performance and reliability records of 90 per cent of the businesses in Brazos Valley. If a business has repeatedly sold defective merchandise, not fulfilled guarantees or contracts, or advertised unavailable items, it's on file, Balmain said. The business' record of satisfying consumer complaints is also filed, he said.

Also filed is general information—type of business, ownership, merchandise sold, etc. Balmain said the information is gathered from standard business questionnaires issued to all businesses, "shopper" reports, bureau investigations and from consumer complaints. The information is available to any person upon request, Balmain said.

By watching advertisements in local newspapers, an anonymous BBB volunteer "shopper" goes to stores having sales, making sure the sales are consistent with the advertisement. If not, the "shopper" files a report of the misleading advertisements and the bureau sends the report to the business. If the adver-

tisements can't be justified, it is recorded in the bureau's file, Balmain said.

If a consumer desires to issue a complaint against a business, the complaint must be in writing and signed, Balmain said. The bureau sends the complaint to the business. If it makes no attempt to resolve the dispute or justify its actions, the BBB will arbitrate with the firm.

This year the bureau has conducted four arbitration cases—one concerning the sale of a faulty air conditioner, a dry cleaning dispute and two auto repair problems. Balmain said the bureau will be conducting its fifth next week, but declined to elaborate.



Leroy Balmain, BBB manager

Seminar to host expert on safety

An engineering seminar will host Edward S. Brown, a supervisor in design safety and human factors November 14.

Brown, of Texas Instruments of Dallas, will speak on "Safety Considerations in Product Design Process" at 12:30 p.m. in Room 105A of Zachry Engineering Center.

He has worked in the aerospace and electronics industry since 1958. Brown comes with a background in psychology, management and engineering from TCU, University of Dallas, and UT at Austin and Arlington.

Brown is among experts who came up with the pocket-sized calculator, quiet machines and keys on office machines amenable to human fingers.

CASA CHAPULTEPEC MEXICAN RESTAURANT
(Only restaurant in Bryan serving Mexican style steak)

1515 South College
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Bryan, Texas

LUNCH SPECIALS
Tuesday thru Friday 11:00 a.m. - 5:00 p.m.

Taco Dinner	-----\$1.39	Plate Lunch	-----\$1.75
Tamale Dinner	-----\$1.39	Chopped Steak Mexican Style Served with Gravy, Rice, Beans, Salad, and homemade Flour tortillas	
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Combination Dinner	-----\$1.39		

Mr. and Mrs. Julian Cedillo are glad to announce that their kitchen is now being managed by Mr. & Mrs. Catarino Reyna from Mexico

Texas A&M University
Town Hall Series
presents

The Earl Scruggs Revue

Friday, November 15, 1974 8:00 pm
G. Rollie White Coliseum

A&M Student	Reserved Seats \$4.00	General Admission Free with General Admission Ticket
Non A&M Student Date	\$4.00	\$3.00
General Public	\$6.00	\$4.00

Admission will be by ticket only. A&M Students may pick up a maximum of 4 General Admission Tickets at the MSC Box Office, by presenting an ID & Activity Card with each ticket request. The student priority period extends from Oct. 28 to Nov. 1.

Tickets and Information MSC Box Office. 845-2916 Open 9-4 Mon.-Fri.

TAMU Town Hall Special Attractions
presents

SHAWN PHILLIPS

in concert
with
QUATERMASS

Peter Robinson, Barry DeSouza, John Gustafson

Tues. Nov. 26, 1974 9:00 pm
after the Bonfire
G. Rollie White Coliseum

TAMU/Student	Reserved Seats \$4.50	Gen. Adm. \$2.50
General Public	\$4.50	\$3.00

Everyone must buy a Ticket for a Special Attraction

Tickets go on sale Nov. 4, 1974
MSC Box Office (on 1st floor of Rudder Tower)
Open 9-4 Mon-Fri 845-2916

Another MSC Activity

Bulletin board

TODAY

PLANT SCIENCES seminar presents Lee Ann Gil-
leen on "characteristics of Ribulose-
1,5-Diphosphate Carboxylase from Castor Bean
Endosperms at 4 p.m. in room 112-113 of the
Plant Sciences Building.

STUDENT EDUCATION ASSOCIATION meeting
cancelled.

ASSOCIATION FOR COMPUTING MACHINERY
presents Dr. James A. Smith on "Concepts and
Techniques Currently Employed in Computer
Analysis of Digital Multispectral Images" in room
103 of the Zachry Engineering Center at 7:30
p.m.

AGRICULTURAL JOURNALISM & COLLEGE
OF AGRICULTURE sponsors "Agricultural
Communicators of Tomorrow" in room 501 of
Rudder Tower at 7:30 p.m.

STUDENT GOVERNMENT sponsors traffic regula-
tions hearings in room 216 of the MSC at 7:30
p.m. Nov. 12-14.

AGGIE CINEMA presents "Seven Samurai" in the
Rudder Theater at 8 p.m.

CHEMICAL ENGINEERING DEPARTMENT
sponsors a week-long "Stack Short Course"
taught by Dr. W. B. Harris in room 342 of the
Zachry Engineering Center from 8 a.m. to 5 p.m.

WEDNESDAY

AEROSPACE ENGINEERING hosts M. D. Ken-
ness on "Apollo-Soyuz Mission" in room 115 of
the Old Engineering Building at 1 p.m.

SOCIETY OF WOMEN ENGINEERS presents Gil-
lian Ross on "Women's Awareness" in room 6 of
Zachry Engineering Center at 5 p.m.

AMERICAN SOCIETY OF LANDSCAPE AR-
CHITECTS present speakers Paul Allen and
Jimmy Carter in the Barcelona Party Room at
7:30 p.m.

BRYAN COUNCIL OF STUTTERERS present Dr.
Garner Gateley in the Brazos Valley Rehabilita-
tion Center at 7:30 p.m.

THURSDAY

BONFIRE meeting for women living off campus wish-
ing to help with refreshments this weekend in
A-1 Lounge between Hughes and Fowler Hall at
9:30 p.m.

HUMAN FACTORS seminar will present Edward S.
Brown on "Safety Consideration in the Product
Design Process" in room 105A of Zachry En-
gineering Center at 12:30 p.m.

Also John H. Dodge on "Patents in Zachry 302 at 10
a.m., Lawrence Jacobs on Gaseous Fission Pro-
duct Releases" in Zachry 105B at 4 p.m., and
Fred C. Heddlethals, III on "Highway Estimat-
ing" in room 121 of the Civil Engineering Build-
ing at 10 a.m.

NOTICE

ALL ORGANIZATIONS

(Hometown Clubs, Professional Clubs, Etc.)

GROUP PICTURES ARE NOW
BEING SCHEDULED FOR THE
1975 AGGIELAND AT THE

STUDENT PUBLICATIONS OFFICE
Room 216
REED McDONALD BUILDING
Across from Chemistry Bldg.

Pictures will be taken on Monday and Thursday Nights.
Price - Full Page - \$55.00 1/2 Page - \$30.00

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CAN YOU PLAY?
98, AT LEAST!

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PERSONALITY
TO FIT
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INCLUDE
MINT, RUST,
AND TEAL WITH
A TOUCH OF
WHITE, JUST
MEANT FOR JAZZY
JAZZY JUNIORS,
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AT EASY-GOING
PRICES...
10.00 to 23.00

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Tinsley's Box Dinner

is a complete chicken dinner, hot and fresh and ready to eat.

You get two large pieces of chicken selected from fresh (not frozen), locally-grown, U.S.D.A. inspected fryers. We deep fry our chicken in a polyunsaturated, pure vegetable oil until the crust is golden brown.

The yeast roll included in every Box Dinner was made fresh here today from an old-fashioned homemade recipe.

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If you like real Southern fried chicken (and nearly everyone does) you're sure to like the Box Dinner.

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